

PROGRESS 2007

Iowa Hospice moves to new location, maintains same level of care

OSKALOOSA — It was March 3, 2006, when the Oskaloosa branch of Iowa Hospice treated their first patient in Oskaloosa.

A year has passed since that day and many changes have come as well with a patient load that has tripled in size in number of patients served at one time.

A new, bigger office, located at 210 High Ave. E., from their original spot at 223 First Ave. E., was needed to meet the needs of their patients.

A new full-time massage therapist and music therapist has been added as well.

But, despite the tremendous growth Oskaloosa's Iowa Hospice has undergone, one thing is certain — the quality of health care has not faltered.

The top priority of Iowa Hospice remains serving their patients and their families with top-notch care. It also focuses on educating the community and serves as a

“bridge” between patients and medical professionals. The end result is patients and their families have a high level of satisfaction with their care, important conversations about care decisions can occur, and patients avoid needless suffering.

Medicare and Medicaid-certified, we use the team approach to patient and family care ... case manager RN, licensed social worker, chaplain, home health aide, medical director, primary physician, volunteer, licensed massage therapist, licensed music therapist. Other allied health professionals as needed.

Family satisfaction scores continue to be higher than averages for hospices nationwide. A strong focus on customer service is what differentiates Iowa Hospice from others and it is what will help ensure the long-term growth and success of Iowa Hospice.

The 24-hour staff availability provides both patients

and families security in knowing that help is only a phone call away.

Iowa Hospice also offers bereavement services for a minimum of one year after a loss of a loved one. They can also serve as a bereavement resource to anyone in the community including schools, business, individuals and church.

A non-profit Iowa Hospice Foundation, separate from Iowa Hospice itself, has been set up from which funds are used locally.

Iowa Hospice, which has 100 plus employees, has assisted an ever-growing number of families covering 50 counties in Iowa with the Oskaloosa office alone serving an 11-county area.

For more information on Iowa Hospice, call toll free (866) 298-9725, email info@iowa-hospice.com or visit their Web site www.iowa-hospice.com.

The Oskaloosa branch can be reached at (641) 676-1799.

The Hair Designers Salon and Spa: Hair styling and so much more!

OSKALOOSA — There are a lot of places in Oskaloosa that can cut and style hair. What sets The Hair Designers Salon and Spa apart is their emphasis on customer service.

Owner Pam Peters and her stylists work hard to make sure each customer is taken care of when they visit The Hair Designers.

In April of 2004, The Hair Designers moved into their current location at 1210 B Avenue West. When Pam's business moved into the larger location, she was able to offer many new services. In addition to hair cutting, styling and traditional salon services such as highlights, colors, perms, special occasion and prom updos, her staff is also able to offer services like facials, spa pedicures, spa manicures, leg and bikini waxing, makeup, reflexology, spray tanning and tanning beds.

A massage therapist, Denise Bever, is also avail-

able at the salon.

When clients come into the salon, we offer them refreshments and style books on current trends. We visit with them and discuss what they use on their hair, what concerns they are having, and what they would like to see different. Our goal is to meet the needs of our clients. Our stylists consult with them about a total look. We offer suggestions and show them how they can handle their style at home. Education is very important to our staff and we like to make sure our styles stay current with the latest trends and techniques. We attend continuing education classes, as well as having hands on training within the salon. A group of our stylists are attending an extended education seminar in Saskatchewan, Canada, later this year.

In addition to keeping her stylists up-to-date, Pam likes to keep her customers updated as well.

Enjoying the marketing section of the business, she plans promotions for both the stylists and the clients. Newsletters are emailed out to inform all of our upcoming promotions each month.

One way to enjoy of all of these services is to have a “spa day” for a group of friends or family members. We have many groups of friends come in to get facials, manicures, pedicures or other spa treatments. They are able to visit and get pampered at the same time. We also offer birthday bashes for young girls.

The Hair Designers Salon and Spa is located at 1210 B Ave. West and they're open six days a week: Mondays from 10 a.m. to 6 p.m., Tuesday through Thursday, from 9 a.m. to 8 p.m., Fridays from 8 a.m. to 5 p.m. and Saturdays from 8 a.m. to 2 p.m. Please feel free to make an appointment, or set up a spa day by calling (641) 673-5170.

AutoCare Solutions services cars since 1991

Since 1991, AutoCare Solutions, of Oskaloosa, has been providing specialized service in brakes, air conditioning and engine repair to its customers.

Throughout this time, AutoCare Solutions has made several equipment upgrades in these departments. This allows them to provide customers with the latest in technology advancements for servicing their vehicles.

Some of these upgrades include: air conditioning units, ABS brake diagnostics, and a four-wheel alignment machine. In their

office, AutoCare Solutions, has upgraded their computer systems with the latest programs to ensure better tracking of customer vehicles and repairs.

AutoCare Solutions focuses on preventative maintenance and giving the customer the best prices and quality parts. AutoCare Solutions is a certified member of the nationwide NAPA Network. This allows them to a nationwide warranty to their customers. They also employ ASE certified technicians, who stay current on all automotive updates by attending classes

and seminars throughout Iowa.

Mike Fortney, owner of AutoCare Solutions, has been in the auto repair business for 34 years. His wife, Tammie, works with him as the office manager, and also back him in the business. In addition, Amanda Honderd provides help in the office, as AutoCare Solutions' office assistant.

If you need repairs or preventative maintenance for your vehicle, stop by the shop at 1212 A Ave. West, in Oskaloosa, or call (641) 673-4381, to set up an appointment.

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